**Annex 11. Template Article 6**

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| First Name: |  |
| Last name: |  |
| Contact E-mail address: |  |
| Organization member of the EFCSN object of the complaint: |  |
| Specify when the failure to fulfil the requirement of the European Code of Standards occurred: | dd/mm/yyyy |
| List the specific requirement/ requirements of the European Code of Standards that the organization failed to fulfil: |  |
| Specify the reasons why you think the specific requirement/requirements has not been fulfilled: |  |
| Provide all the relevant links, documents, materials etc. that demonstrate the organization object of the complaint failed to fulfil the requirement/requirements of the European Code of Standards: |  |
| Have you tried to contact the organization member of the EFCSN object of the complaint? | YES/NO |
| Provide all the relevant materials and information to demonstrate the contact/the attempted contact: |  |
| Have you received an answer from the organization member of the EFCSN object of the complaint? | YES/NO |
| If yes, why was it not sufficient to satisfy your complaint? |  |